



NETHERTHORPE AND UPPERTHORPE COMMUNITY ALLIANCE
ZEST JOB DESCRIPTION
Lifeguard

Post Title	Physical Activities Worker (Lifeguard)
Location	Zest Centre
Rate of Pay	£9.90 per hour
Hours	as agreed
Holidays	25 days plus 8 statutory holidays pro-rata
Responsible to	Line Manager as appropriate

Purpose of Job

To work as a member of the Zest lifeguarding team, supervising activities in the swimming pool and to ensure a safe, clean environment is maintained at all times.

Main Responsibilities and Duties:

1. Supervising and assisting all customers to ensure their safety and enjoyment whilst using Zest facilities;
 - Ensuring compliance with general and emergency operating procedures, health & safety and Equal Opportunity requirements;
 - Providing basic first aid when required, & completing incident reports;
 - Maintaining a safe, clean and tidy environment at all times;
 - Preparing facilities for all programmed activities (including club activities, play schemes, events and non-sporting/community functions);
 - Cleaning all areas within the swimming pool environment including poolside, changing facilities, toilet facilities and equipment used in and around that area of the building.
 - Providing the management team with customer comments, feedback and complaints;
 - Carry out water tests, record results and take corrective action within normal operating guidelines;
 - Carry out basic plant room maintenance functions, following training.
2. To work as part of a team to develop services that are flexible and accessible to customers' needs
3. To help to build customers' self-confidence by providing motivational encouragement appropriate to the individual



4. Prepare and maintain records in relation to incidents.
5. Liaise with the Supervisors to ensure safe staffing levels and proper care and maintenance of all equipment, fixtures and fittings
6. To contribute to the implementation of the Zest Health and Safety Policy, including undertaking Health and safety checks, procedures and risk assessments as required
7. To undertake training and other development activity in line with organisational and personal development needs, and to ensure that you retain a valid lifeguard qualification at all times.
8. To undertake any other responsibilities and duties of the post, as required.

To carry out all duties and responsibilities as described in line with Community Alliance policies and procedures, with particular attention to those relating to Equal Opportunities and Health and Safety.

Training and Personal Development

The post holder is expected to:

1. Attend and actively participate in regular staff training programmes
2. Remain qualified to the standards set by the Zest management team
3. Ensure that training records are kept up to date in line with required standards.
4. Understand that should your lifeguard qualification expire or your training records are not up to date, you will not be permitted to work and will not be paid for any contracted shifts until your qualification and/or training record is brought up to date.